2019 ANNUAL REPORT
January 1, 2020

Palm Beach County Commission on Ethics
300 N. Dixie Highway, Suite 450
West Palm Beach, FL 33401

Dear Commissioners,

It is an honor and a privilege to present the 2019 Annual Report of the Palm Beach County Commission on Ethics (Commission).

Calendar year 2019 marked the ninth year of operation for the Commission. We are very proud to be entering our tenth year of operation. The agency’s mission to “foster integrity in public service, to promote the public’s trust and confidence in that service, and to prevent conflicts between private interests and public duties” remains important to those who live, work, or even visit Palm Beach County. We complete our mission as an independent watchdog agency by acting to review, interpret, render advisory opinions, and enforce the countywide Code of Ethics (Code), as well as the Lobbyist Registration Ordinance and the county Post Employment Ordinance. Commission staff is responsible for conducting ongoing ethics training for municipal and county elected officials, advisory board members, and local government employees, as well as making limited training available for municipal and county vendors, lobbyists and their principals and employers. As we have in the past, Commission staff completed in-person and on-site ethics training sessions and outreach programs for our various stakeholders during 2019. In addition to training, staff performed ethics training compliance reviews. As a part of the compliance reviews, staff worked with municipal administrators to recommend changes to ethics training policies where indicated, and to ensure that ethics training and re-training was completed as required by the Code. Additionally, municipal and county officials and employees continue to show that they are living by our mission statement by contacting staff with questions to ensure that their actions comply with the Code.

This year Commission staff, with input from the county and municipal representatives, completed the process of reviewing the Code as well as the Commission on Ethics and the Lobbyist Registration Ordinances for proposed changes so they will be more effective and efficient. These proposals will be available to present to you in early 2020 for your input and approval after county administration provides their fiscal impact evaluation.

The Commission lost Chief Investigator Anthony Bennett, when he accepted a supervisory position with the Office of Inspector General in September 2019. Commission staff will miss Anthony, but we wish him the best in his new assignment and are sure he will provide the same level of excellence for the Office of Inspector General as he provided for the Commission since 2013. With Anthony’s departure, staff welcomed a new investigator. Investigator Mark Higgs joins the team with over 30 years investigative experience with the Chicago Police Department, and is an excellent addition to Commission staff, and to our investigative unit.

Commission Chair Sarah L. Shullman and Vice Chair Bryan Kummerlen led the Commission on Ethics in 2019, as they did in 2018. Joining them in furtherance of Commission goals and objectives during 2019 were Commissioners Michael S. Kridel, Rodney G. Romano, and Peter L. Cruise. Vice-Chair Kummerlen has decided to become a part-time resident of Florida and will not be seeking reappointment when he relinquishes his seat and ends his term as Vice Chair at the end of February 2020. As a long time police officer and community leader, he will enjoy his retirement splitting time between Florida and North Carolina. Chair Shullman resigned her position and relinquished her seat on the Commission on December 31, 2019 as she has been appointed as a County Court Judge in and for the 15th Judicial Circuit, in and for Palm Beach County by Governor Ron DeSantis. We wish her well in her new position, and based on her work with the Commission we are confident she will make an outstanding judge. We, as staff, want to wish both of them all the best in their new adventures. We contacted the three local bar associations, and the Chief of Police Association in December to begin the process of appointing two new Commissioners when their respective seats are vacant.

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The Palm Beach County Board of County Commissioners declared May 2019 as Ethics Awareness Month. Along with the commissioners and staff, various community stakeholders attended the presentation of the Ethics Proclamation, and many within the local ethics movement were recognized for their contributions to the Palm Beach County communities. Investigator Higgs and I attended the 2019 Council on Governmental Ethics Laws (COGEL) conference in Chicago in December. This international conference always allows for positive interactions between various ethics related organizations throughout the U.S and Canada.

Our social media presence on Facebook (www.facebook.com/pbccoe) and Twitter (@pbccoe) continues, and we will continue to work to increase our social media outreach in 2020. In addition to providing revised web-based training modules for public officials, employees, vendors, and lobbyists, we will continue to maintain and improve our public database for annual and quarterly gift reports, voting conflict of interest disclosures, and outside employment waivers. We also continue to maintain links to Palm Beach County maintained databases, including lists of active registered vendors, registered lobbyists and their principals, as well as annual lobbyist expenditure reports. Additionally, all sworn complaints, related documents, and hearings are posted to our website once the cases become public record. Lastly, our website remains fully searchable, including all processed complaints and advisory opinions with the enhancements mentioned previously. As we have always done, we will continue to enhance and upgrade the site throughout 2020 as needed.

Fiscally, Palm Beach County budgeted $681,533 for the Commission during fiscal year 2019. Staff continues to maintain careful stewardship of staff, operations, and procurement costs, expending $680,598.71 of the allotted funding, returning $934.29 to the County General Fund. This makes the ninth consecutive year the Commission has completed its work within the allocated budget with no overages. Detailed budget information is available from Palm Beach County Office of Financial Management and Budget.

With the close of calendar year 2019, it remains clear that the operations, output, and missions of the Commission are sound. Staff intends to continue the hard work in 2020 with our commissioners, public officials, public employees, and other community stakeholders to continue to make improvements to our level of service.

On behalf of Commission Staff, I would like to thank each of you for your support as we promote Palm Beach County’s high standard of public service together and continue our overall mission of increasing public trust in local government.

Sincerely,

Mark E. Bannon,
Executive Director

MEB/gal
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MISSION STATEMENT

The mission of the Palm Beach County Commission on Ethics (Commission) is to foster integrity in public service, to promote the public's trust and confidence in that service, and to prevent conflicts between private interests and public duties.

We accomplish this mission by conducting ongoing educational programs, community outreach, providing clear and timely advice, and fairly and impartially interpreting and enforcing the conflict of interest and financial disclosure laws. In doing so, the commission is guided by principles of fairness, clarity, and common sense. We encourage you to spend time learning about our efforts by going to our website at www.palmbeachcountyethics.com and to contact our office with any questions or comments.

HISTORY

Now in its ninth year, the commission is an independent organization that administers and enforces the Palm Beach County Code of Ethics, Lobbyist Registration Ordinance and Post Employment Ordinance. In 2010, a grand jury convened to monitor the progress of the new ethics measures and recommended a county-wide referendum be placed on the November 2010 ballot. Voters overwhelmingly supported that measure to place the Commission on Ethics provisions into the county charter, expanding the jurisdiction of the commission to all local municipal governments. In addition, 35 of the 38 municipalities in which the commission has jurisdiction have adopted the Lobbyist Registration Ordinance.

The Code of Ethics is designed to help ensure that public officials and employees perform their public responsibilities impartially, do not use their public positions for private gain, and to foster public confidence in the integrity of local government. The Lobbyist Registration Ordinance was enacted to regulate certain lobbying activity and enhance lobbying transparency by establishing a central lobbyist registration and expenditure reporting system. While the Commission has statutory license to punish offenders, staff strives to educate public employees, public officials, vendors, and lobbyists on how the rules affect governance and implementation of policy throughout the county. Staff stands ready to inform citizen groups and county and municipal governments alike about the services and benefits of the Commission on Ethics and Code of Ethics initiatives.

Palm Beach County has a current estimated population of 1.443 million residents and has grown significantly in the past decade in terms of size and diversity. The county has over 6,000 full and part-time employees and approximately 1,000 volunteer officials staffing 95 committees and boards. The 38 municipalities within Palm Beach County over which the Commission has jurisdiction have over 9,000 full and part-time employees, 258 municipal boards and committees with more than 1,800 volunteer advisory board members and 203 elected officials.

AN INDEPENDENT ETHICS INSTITUTION

The commission oversees, administers, and enforces local governmental ethics laws; receives and investigates complaints; provides formal advice to persons who fall within the jurisdiction of the commission; conducts training sessions for the community, municipal and county employees, lobbyists and vendors; and proposes governmental ethics law reform.

Governmental ethics laws include the Ethics Ordinance, the Lobbyist Registration Ordinance, and the Post Employment Ordinance. The commission accepts sworn complaints regarding alleged violations of these laws and protects individuals from retaliation for reporting violations.

Persons who fall within the jurisdiction of the commission include:

- County and Municipal Elected Officials
- County and Municipal Advisory Board Members and other non-elected officials
- County and Municipal staff and contract employees
- Lobbyists and their principals
- Vendors
- Entities subject to jurisdiction pursuant to contract or Memoranda of Understanding
Our specific statutory authority is derived from Palm Beach County Code §2-254. This ordinance grants the COE the power to review, interpret, enforce, and render opinions regarding the above-mentioned County ordinances.

The key to the commission is independence, and, by definition, the commission is an independent office. The Palm Beach County Board of County Commissioners Organizational Structure chart reflects this independence by designating the Executive Director as an “Independent Official.” Ethics commissioners cannot be removed or otherwise influenced by the County Commission and are appointed by various non-political civic, educational, and professional organizations. The position of commissioner is non-partisan and non-political. Appointees may not participate in, or contribute to a candidate for state or local office or allow his or her name to be used in support of or against a candidate or ballot issue. Appointees may not participate in or contribute to political action committees, campaign for office or referenda, and may not hold office in a political party or committee.

**COMMISSION ON ETHICS ORGANIZATIONAL CHART**

![Organizational Chart](chart.png)

**ABOUT THE COMMISSION**

The commission is composed of five volunteer members who serve staggered terms of four years each. Each member of the commission must also have an outstanding reputation for integrity, responsibility, and commitment to serving the community. Moreover, as representatives of Palm Beach County, appointments are made with an eye towards the racial, gender, and ethnic make-up of the community.

Members are appointed by the following individuals or institutions:

- **President of the Palm Beach County Association of Chiefs of Police** - one appointment with the following qualifications: A former law enforcement official with experience in investigating white-collar crime or public corruption. (Vice Chair, Commissioner Bryan Kummerlen)

- **President of the F. Malcolm Cunningham, Sr. Bar Association, the President of the Hispanic Bar Association of Palm Beach County and the President of the Palm Beach County Bar Association** – one shared appointment with the following qualifications: An attorney with experience in ethics regulation of public officials and employees. (Chair, Commissioner Sarah L. Shullman)

- **President of Florida Atlantic University (FAU)** - one appointment with the following qualifications: A faculty member who teaches at an institution of higher education with a campus located in the county and who has taught a course in professional legal ethics or has published or performed services in the field of professional legal ethics. (Commissioner Peter L. Cruise)

- **President of the Palm Beach Chapter of the Florida Institute of Certified Public Accountants (CPA)** – one appointment with the following qualifications: A member with at least five (5) years of experience as a CPA with forensic audit experience. (Commissioner Michael S. Kridel)

- **Palm Beach County League of Cities** - one appointment with the following qualifications: A former elected official for a governmental entity within the county. (Commissioner Rodney G. Romano)
COMMISSIONERS

SARAH L. SHULLMAN, ESQ., CHAIR

Sarah Shullman is an assistant attorney general with the Florida Office of the Attorney General, where she conducts investigations and civil prosecutions of persons and companies engaged in deceptive trade practices. As a result of her work to shut down fraudulent scams that victimized Florida consumers and homeowners, Ms. Shullman was named Consumer Protection Division Attorney of the Year.

Previously, Ms. Shullman served Palm Beach County as a civil traffic-hearing officer for the Fifteenth Judicial Circuit and practiced in business and consumer finance litigation at Steel Hector & Davis and Squire, Sanders & Dempsey LLP. She was named a "Top Government Lawyer" in Florida Trend magazine’s Legal Elite and was selected as a "Leader in the Law" by the Florida Association for Women Lawyers.

Ms. Shullman earned her law degree magna cum laude from Georgetown University and her business degree with honors from the University of Florida. Upon graduation, she published “The Illusion of Devil's Advocacy: How the Justices of the Supreme Court Foreshadow Their Decisions During Oral Argument” in The Journal of Appellate Practice and Process.

Dedicated to her local community, Ms. Shullman serves on the Board of Managers for the Boys & Girls Club of Wellington, is a founding member of the Young Professionals of Wellington, and is an honorary trustee of the Jewish Women's Foundation. She is also active in the legal community, serving on the Board of Directors of the Florida Association for Women Lawyers, Palm Beach County Chapter, various committees of the Palm Beach County Bar Association, and the Consumer Protection and Grievance Committees of The Florida Bar. Ms. Shullman frequently speaks at consumer protection seminars and prior to her appointment, served as a volunteer advocate for the Commission on Ethics.

BRYAN KUMMERLEN, MPA, VICE CHAIR

Bryan Kummerlen was hired as a patrol officer by the West Palm Beach Police Department in 1987. During his 30-year career, he held a variety of assignments and was appointed as Chief of Police in 2014. Mr. Kummerlen was recognized as Palm Beach County Police Chief of the Year in 2016, and retired in the spring of 2017. Mr. Kummerlen is currently an independent security and risk consultant.

Mr. Kummerlen was raised in Palm Beach County. He attended Florida State University where he earned a bachelor’s degree in criminology and earned a master’s degree in public administration from Florida Atlantic University. Mr. Kummerlen also attended the Southern Police Institute Executive Leadership Program, Senior Management Institute for Policing, and the Florida Atlantic University Criminal Justice Executive Leadership Program.

He is a member of the Police Executive Research Forum, the International Association of Chiefs of Police, and the Palm Beach County Chiefs of Police Association. Mr. Kummerlen has served on the Palm Beach County Law Enforcement Planning Council, the Palm Beach County Criminal Justice Commission, the 15th Circuit Juvenile Justice Advisory Board, and as an Adjunct Professor of Criminal Justice at Florida Atlantic University.
Michael Kridel is a Certified Public Accountant and Shareholder in Michael S. Kridel, C.P.A., P.A., in Delray Beach. Mr. Kridel has practiced public accounting in South Florida since graduation from The George Washington University. Prior to reestablishing his named practice in 2018, he was a Partner in Daszkal Bolton for 17 years and a Principal in Rehmann Robson for nearly 5 years. Mr. Kridel has provided accounting, tax and litigation services in a broad range of matters including family law, stockholder actions, financial damages, fraud detection, criminal and civil tax matters, wrongful discharge and professional malpractice defense.

Mr. Kridel is a frequent speaker and author, garnering numerous awards, at national and local conferences for accountants and attorneys on topics such as litigation services, professional ethics, eDiscovery, practice management, information technology and human resources. He is a certified ethics instructor for CPAs in Florida, an online instructor in forensic accounting courses for the University of North Carolina at Charlotte, and a guest instructor at Florida Atlantic University and other institutions. He is a longtime member of the Editorial Review Panels of the Journal of Accountancy and Florida CPA Today. Mr. Kridel has been a Rotarian since 1986 and is a board member of multiple not-for-profit organizations. For over 25 years, Mr. Kridel has facilitated an award-winning seminar, Ethical Decision Making in the Workplace and Society, for Broward County high schools.

Rodney Romano is a Florida Licensed Attorney and Supreme Court Certified Circuit Civil Mediator. He founded Matrix Mediation in 2006 to bring a next level of excellence and consistency to the mediation profession. Mr. Romano has conducted more than 22,000 hours of circuit civil mediations and has been a member of the Florida Supreme Court appointed Mediator Qualifications and Disciplinary Review Board since 2009. He is a former Board Certified Civil Trial Attorney and served 4 terms as Mayor of the City of Lake Worth, Florida.

Mr. Romano earned his law degree from Nova Southeastern University and his Bachelor of Arts degree from Emory University. Prior to admission to the Florida Bar, Mr. Romano was a Florida Licensed Nursing Home Administrator and a Florida Certified General Contractor. He is a licensed (non-current) private pilot, a Nitrox-certified scuba diver, and a lifelong resident of Palm Beach County. Mr. Romano is married to Lynnette and has five children and three grandchildren.

Peter Cruise is Executive Director of the LeRoy Collins Public Ethics Academy and Affiliate Associate Professor at Florida Atlantic University. Since graduating with his Ph.D. in Public Administration from FAU in 1995, Dr. Cruise taught ethics and organizational behavior in both undergraduate and graduate students in universities such as California State University-Chico, Golden Gate University, Louisiana State University and Mary Baldwin University. Before beginning his academic life, his professional career started in West Palm Beach in the early 1980s, working at St. Mary’s Hospital, and the Palm Beach Blood Bank, and later at Martin Memorial Hospital in Stuart. In addition to many published articles, he is the co-editor of the Handbook of Organization Theory and Management: The Philosophical Approach (2nd Edition, 2006). In April 2015, Dr. Cruise was selected as a Distinguished Alumnus by the faculty of the College of Design and Social Inquiry at Florida Atlantic University.
MARK E. BANNON, EXECUTIVE DIRECTOR

Mark Bannon became the third executive director of the Palm Beach County Commission on Ethics (COE) in December 2015, having been a COE staff member since 2010. Prior to becoming executive director, he served the COE as an investigator, senior investigator, interim staff counsel and interim executive director.

Mr. Bannon is a former assistant state attorney, where he prosecuted criminal cases in the Fifteenth Judicial Circuit in and for Palm Beach County. A United States Army veteran, Mr. Bannon spent nearly 25 years serving as a deputy sheriff, supervisor and commander with the Palm Beach County Sheriff’s Office working in patrol and on investigative and community support assignments before retiring from policing in 2005.

Mr. Bannon has a bachelor’s degree in social psychology from Florida Atlantic University and a master’s degree in public administration from Nova Southeastern University. He graduated from the University of Miami School of Law and was admitted to the Florida Bar in 2005.

Mr. Bannon authored a book titled Criminal Procedure for Law Enforcement Officers, which was published in 2003. He has taught criminal justice courses to graduate and undergraduate students at both Palm Beach State College and South University. He brings a unique blend of law enforcement and legal education and experience to the role of executive director of the Commission on Ethics.

GINA A. LEVESQUE, INTAKE AND COMPLIANCE MANAGER

Gina Levesque has been employed with the Palm Beach County Commission on Ethics since its inception in 2010. She began as an administrative assistant and is currently the Intake and Compliance manager. In addition to her role with the commission, Ms. Levesque is part of the Florida Region 7 All Hazards Incident Management Team.

Ms. Levesque attended college at Southern Illinois University at Edwardsville on a softball scholarship and still holds several team records. She graduated with a bachelor’s degree in education in 1988 and taught K-12 in Missouri and Illinois.

A former certified law enforcement officer and corrections officer, Ms. Levesque worked for the Broward County Sheriff’s Office and the Lauderhill Police Department for several years. In addition to her law enforcement experience, she served as a legal assistant in the Office of the State Attorney, Fifteenth Judicial Circuit in and for Palm Beach County from 1999-2010.
**Christie E. Kelley, General Counsel**

Christie Kelley began her legal career as an assistant state attorney in Florida’s Fifth Judicial Circuit in Marion County. She later served as assistant director in the Center for Career Development at the University of Florida Levin College of Law where she advised students interested in government or public interest careers and oversaw the pro bono, public interest, and community service programs.

Ms. Kelley is a member of the Florida Bar and graduated summa cum laude from the University of Florida with a bachelor’s degree in business administration. She also earned her law degree from the University of Florida Levin College of Law, graduating cum laude.

**Abigail Irizarry, Investigator**

Abigail Irizarry began her public service career with the Better Business Bureau and quickly moved to the Florida Department of Children and Families (DCF). Initially, Ms. Irizarry was the lead DCF investigator for court cases in Lee County, Florida, specializing in human trafficking cases. In 2013, she was promoted to the Office of Inspector General (OIG) for DCF. In 2015, she became a certified inspector general investigator and was named the OIG Investigative Star of the Year, the first female investigator to receive the statewide award.

Ms. Irizarry graduated from Florida State University with a bachelor’s degree in criminology. In addition to her status as a certified inspector general investigator, she has completed training to become a certified fraud examiner.

**Mark A. Higgs, Investigator**

Mr. Higgs is a U.S. Air Force veteran who spent nearly 30 years in law enforcement with the Chicago Police Department as a patrol officer and sergeant. He received specialized training through the Department of Homeland Security, the Bureau of Justice Assistance, the Office of the Director of National Intelligence, and the Federal Bureau of Investigation.

Based on his extensive background in intelligence writing and analysis, Mr. Higgs became the supervisor of the Counter Terrorism Section and served as a Senior Watch Officer in the Crime Prevention and Information Center for the Chicago Police Department. He later became a supervisor in the department’s Intelligence Section of the Organized Crime Division, and served on the Joint Terrorism Task Force for the Federal Bureau of Investigation. Mr. Higgs finished his law enforcement career as an investigator and case management supervisor in Internal Affairs for the Chicago Police Department.

Mr. Higgs earned a bachelor’s degree in Law Enforcement Management and a master’s degree in Public Safety Administration from Calumet College of St. Joseph (Whiting, Indiana).
One of the commission’s critical responsibilities is to teach and empower county and municipal employees, officials, local government vendors, persons seeking government contracts, lobbyists, and the public with knowledge of the ethical standards expected by the Code and related ordinances. Staff also endeavors to keep the commissioners educated as to their particular duties and responsibilities under the Ordinances.

### COMMISSIONER TRAINING

Upon appointment, commissioners receive six hours of training, which include a comprehensive review of all ordinances, rules and procedures, investigative overview, advisory opinions, quasi-judicial functions, best practices during final hearings, and the Sunshine Law. Staff is continually available to answer questions and provide resource materials.

### EMPLOYEE AND OFFICIAL TRAINING

The commission and its staff seek to be proactive at all times in its outreach efforts and its relationship with the community in order to increase citizen understanding and participation in government accountability efforts. Ethics training is required for all county and municipal elected officials, employees, contract employees, volunteer officials, and advisory board members. Each municipality and agency under the commission’s jurisdiction determines the timeframe for re-training and the method of training.

In 2019, staff conducted 43 in-person, on-site trainings to county and municipal employees, officials, and advisory board members. Training was also available on DVD, through internet streaming from the commissions’ website, and on YouTube.

### WEB-BASED TRAINING

In addition to the employee and official training programs provided by commission staff, the website has links to miscellaneous training videos, sunshine law materials, and an interactive online quiz. In 2019, staff created and presented a training, which is also available on the website, on navigating the lobbyist registry database and the Palm Beach County vendor database to help employees and officials identify whether someone is a vendor, lobbyist, or principal or employer of a lobbyist.

### TRAINING COMPLIANCE REVIEWS

Nine training compliance reviews were performed in 2019. Staff continues to work with the county and the municipalities to assist administrators with their training schedule policies for all public officials and employees.
OTHER OUTREACH EFFORTS AND SOCIAL MEDIA

Staff endeavors to issue a quarterly newsletter. The newsletter is posted online and sent to the county and the municipalities for distribution to employees and officials. The newsletter contains various topics of interest and current information about recent advisory opinion and complaints.

With pages on Facebook and Twitter, the public can access the commission through familiar media sites. In this way, the public can stay up to date with recent commission decisions, meeting dates, and related reporting on ethics within the county, state, and nationwide. You can contact the commission on Twitter at @PBCCOE or visit us on Facebook at www.facebook.com/PBCCOE.

In 2019, staff members attended at least one of the commission or council meetings of each of the 38 Palm Beach County municipalities under the commission’s jurisdiction, the Palm Beach County Board of County Commissioners meetings, and several municipal community redevelopment agency meetings, as well as attending meetings of the city of Westlake, which has not yet signed an interlocal agreement to come under the commission’s jurisdiction. Staff also participated in the Ethical Governance Day event for high school students in the county, as well as volunteering as moderators or judges for the annual regional high school ethics bowl, which is a national competition for high school students debating ethics issues in a scenario-based forum.

WEBSITE

The commission website continues to employ a user-friendly format with improved capabilities and graphics, including a Most Requested Links tab. The site continues to enhance transparency, outreach efforts, and provide public access to all relevant forms, documents, databases, advisory opinions, and investigations. An e-book, designed to provide an interactive guide to the functions of the commission is prominently placed on the main page. The website format is compatible with wireless technology, tablets, and mobile devices.

In 2019, the commission website had approximately 23,500 page views and 8,700 unique users.
Users in the United States, France, South Korea, Canada, Germany, China, Argentina, India, Philippines, and the United Kingdom were the top viewers of the commission website. In the United States, the website was most viewed by users in the municipalities of West Palm Beach, Miami, Riviera Beach, Boca Raton, Greenacres, Palm Beach Gardens, Boynton Beach, Wellington, Orlando, and Delray Beach.
MULTIMEDIA

Videos of all commission meetings are available on the Meetings page.

Advisory opinions are searchable by year, subject matter, and text search. All of the existing advisory opinions include a brief synopsis of the issue and the commission’s decision for each opinion. The commission actively searches for ways to make the database as user friendly as possible.
Once they become public record, all investigative materials, reports, and audio files of sworn complaints are available for review under the Databases tab on the left side of the main page of the website.

The commission’s website currently maintains gift reporting, outside employment, and voting conflicts databases. This feature allows the public to view employee and official filings with the commission.
TRAINING

Staff allows municipal and county employees and officials to complete their training in-person, on a DVD, or via streaming video on a mobile device or on a computer.

Under the Training & Education tab on the commission’s website, there is a full text copy of the Code and plain language guides for public employees and advisory board members. These trainings and guides are available to officials, employees, and members of the public who are interested in learning more about the Code and its real world application. Ongoing training is mandatory for all public officials and employees, and most jurisdictions require ethics training every one, two, or three years.

OTHER INFORMATION

Serving as a gateway to information on ethics both locally and nationwide, the commission’s website provides users with access and links to the Palm Beach County Inspector General, the State Attorney’s Office, the Advisory Opinion database, and county vendor database. The Commission’s website also provides a link to the lobbyist registration database utilized by the county and 35 of the 39 municipalities within the county. Employees, officials, and the public will always be able to access up to date information on the Code, applicable forms, and other resources on our site, including frequently asked questions.
In 2019, the commission issued 22 advisory opinions regarding voting conflicts, conflicts of interest, and gift law questions as the most common subject matters. The average turn-around time from the request of an advisory opinion to the completion of a proposal advisory opinion by staff was 13 days. Staff submitted the completed proposed advisory opinions for final approval at the Commission’s next regularly scheduled monthly meeting. Advisory opinions assist employees, officials and advisory board members and any other persons or entities subject to the Code, Lobbyist Registration Ordinance, or Post-Employment Ordinance to understand their obligations. When in doubt about the applicability or interpretation of the Code, employees, officials, and advisory board members may submit the facts of their particular situation to the commission in writing to request an advisory opinion. Each opinion is based upon the facts and circumstances submitted with the request. If you have a question, please ask commission staff to prepare an advisory opinion. As long as the facts submitted are complete and accurate, the requesting party may rely on the commission’s response. All of the advisory opinions are available in PDF format through the website in the advisory opinion database. The link for the database is in the menu on the left side of the website titled “Published Advisory Opinions”.

### ADVISORY OPINIONS BY SUBJECT MATTER

- **Conflict of Interest/Misuse of Office**: 41%
- **Charitable Solicitation**: 16%
- **Contractual Relationships**: 14%
- **Gift Law**: 8%
- **Outside Employment**: 5%
- **Voting Conflicts**: 16%

### Advisory Opinions by Entity

- **Advisory Boards**: 2
- **Municipalities**: 16
- **Palm Beach County**: 4
SUMMARIES OF NOTABLE 2019 ADVISORY OPINIONS

The Code is published in a 12-page document that does not account for every possible scenario or situation but provides overall guidance to employees, officials, government vendors, lobbyists, and their principals. Accordingly, the commission must interpret the words of the Code and offer common sense advice to those subject to its jurisdiction. The following summaries are based upon actual advice given in the form of advisory opinions issued by the commission during 2019. They are included here for educational purposes only. These summaries are not intended as legal advice. Each opinion is based upon the facts and circumstances submitted with the request. Staff routinely refers local officials, employees, vendors, lobbyists, members of the public, and the media to referrals to prior opinions when the issues involve settled general interpretation of the Code. In 2019, staff managed 32 advisory opinion requests by referring the requesting party to prior opinions.

VOTING CONFLICTS

Section 2-443(c), voting conflicts, addresses the scenario where, by participating or voting on an issue, an elected official would violate the misuse of office section of the code by giving a special benefit to one of the prohibited persons or entities listed under §2-443(a). In such a scenario, officials, and advisory board members must 1) disclose the nature of his or her conflict before their board discusses the issue; 2) abstain from any discussion or vote or otherwise participate in the matter; and 3) file a state voting conflict form (8B), submitting a copy to the recording clerk and to the Commission.

| Question: | The attorney for the city of Lake Worth Beach asked if a voting conflict would arise for two Electric Utility Advisory Board (EUAB) members if they participate in discussions and vote on the city of Lake Worth Beach Electric Utility’s Net Metering Program (Program) policy when they are both participants in the Program and one of them owns a solar energy systems installation business. **RQO 19-009** |
| Answer: | Whether these two EUAB members’ participation in the Program creates a voting conflict for them turns on whether the financial benefit involved is shared with similarly situated members of the general public. Here, only the solar customers are considered “similarly situated members of the general public” for purposes of determining whether a voting conflict exists regarding the Program. Because the class affected is limited to the 86 solar customers, both of their interests in the affected class currently exceed 1%. Therefore, the benefit is considered “special,” and they are prohibited from voting on or participating in this matter at this time. They must publicly disclose the nature of their conflict, abstain from voting, not participate in discussion on the matter, file a state voting conflict form (Form 8B), and submit a copy of the form to the COE. |

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1 To the extent that these summaries differ from the language of the original advisory opinion or ordinance, the language in the ordinance and opinion controls.
MISUSE OF OFFICE

The Code prohibits employees, officials, and advisory board members from using their position to give a *special financial benefit*, not shared with *similarly situated members of the general public*, to 1) themselves; 2) a household member, spouse or domestic partner or their outside business or employer; 3) certain relatives or their outside business or employer; 4) their outside employer or business or someone who they know works for that business; 5) a customer or client of their outside employer or business ($10,000 in goods or services over the preceding 24 months); 6) a debtor or creditor of an employee or official (at least $10,000, not including financial institutions); 7) a non-profit organization where the employee or official serves as an officer or director. A *financial benefit* is anything of value. *Similarly situated* means that everyone in the class of persons or entities affected by a decision benefits in the same way.

**Question:** The attorney for the village of Tequesta (village) asked if any of the Code provisions are implicated if elected officials of the village serve on the college scholarship selection committee for a nonprofit organization where scholarships are awarded to children of village employees and where one or more of the nonprofit organization’s board members own commercial property within the village and may appear before the Village Council.

**Answer:** The Code would not prohibit a local business owner from establishing a nonprofit organization for the purpose of awarding college scholarship funds to the children of village employees even where he may appear before the Village Council on occasion. It would also not prohibit the elected officials from serving on the selection committee for award of these funds, so long as neither the officials nor the employees of the village use their official positions improperly, and the business owner receives no improper “special benefit” from the Village based on the establishment of this scholarship fund.

CONTRACTUAL RELATIONSHIPS

The contractual relationships provisions control contracts that a public employee or official may have in their private capacity, which could conflict with their public duties. Generally, the Code of Ethics prohibits an employee or official from entering into any contract or other transaction to provide goods or services to the public entity their serve. This includes any contract between a municipality or the county and an employee or official, the outside business or employer of an employee or official or any business an employee or an official may own (minimum 5 percent of the business’ assets). Several exceptions may apply.

**Question** A city of Boynton Beach employee asked if she is prohibited from submitting her photographs for the city’s New City Hall Arts Project and receiving compensation if her work is selected. **Answer:** A violation will not occur as long as the total amount of the contracts or transactions for the art commissions do not exceed $500 per calendar year, or she donates her photographs to the city without receiving any compensation, and she does not use her position with the city, in any way, to have her work selected over the work of another applicant.
GIFTS

The Code prohibits employees, officials and advisory board members from accepting anything of value in exchange for the past, present, or future performance of their job. This includes thank you gifts or tips for an official public action or legal duty performed, withheld, or violated. Employees and officials are prohibited from soliciting gifts of any value from someone they know to be a vendor, lobbyist, or principal of a lobbyist who sells, leases or lobbies their governmental entity for their personal financial benefit, the benefit of a relative or household member, or another employee. Over the course of the calendar year, employees and officials may not solicit or accept gifts worth more than $100 in the aggregate from a person they know or reasonably should know to be a vendor or lobbyist of their public employer. Gifts in excess of $100 that are not prohibited are reportable unless one of several exceptions applies.

**Question:** May the employees of the Village of Tequesta accept a discounted gym membership rate being offered by a local business?  
**RQO 19-002**

**Answer:** As long as the local business is offering the discounted rate to all village employees and it is not offered as a quid pro quo for an official public action or for the past, present or future performance of any legal duty, village employees would not be prohibited from accepting the discount unless the provider was a lobbyist, principal, or employer of a lobbyist who lobbies the village and the discount value exceeds $100 annually in the aggregate.

OUTSIDE EMPLOYMENT

The Code defines an outside employer as any “entity, other than the county, the state, or any other federal, regional, local or municipal government entity, of which the official or employee is a member, official, director, proprietor, partner, or employee, and from which he or she receives compensation for services rendered or goods sold or produced.” The Code defines an outside business as any “entity located in the county or which does business with or is regulated by the county or municipality as applicable, in which the official or employee has an ownership interest.”

**Question** A Palm Beach County employee asked if the Code prohibits her from working as a consultant in her private capacity during non-work hours where none of her consulting work would involve applications that would need approval from the county.  
**RQO 19-019**

**Answer:** As long as she and her outside business do not enter into any contract or other transaction for goods or services with the county, directly or indirectly, and she operates her business outside her county work hours, she will not be in violation of the prohibited contractual relationships provision of the code. She is also prohibited from using her position with the county to influence another person to take some action that would give a special financial benefit to her customers or clients, soliciting business during her county work hours, or identifying herself as a county employee on any written or verbal communication to attempt to obtain a customer.
COMPLAINTS

THE COMPLAINT PROCESS

Any person may file a complaint with the commission by submitting a written notarized complaint executed on an approved form available by mail or on our website. The complaint must allege a violation of the code of ethics, lobbyist registration or post-employment ordinance that is based substantially upon personal knowledge, and is signed under oath or affirmation by the complaining person. The commission maintains a searchable library of all of the reports and documents regarding of all sworn complaints once a probable cause determination has been made.

In addition, citizens can leave information and tips anonymously on the commission’s hotline at 877-766-5920 or by email to ethics@palmbeachcountyethics.com. If you chose to remain anonymous, you must be sure to provide specific, detailed information that will allow investigators to determine the identity of persons who may have personal knowledge of the alleged violation, as well as any available documentary evidence of a violation, or where such documents may be located.

STATISTICAL SUMMARY

JANUARY 1, 2019 THROUGH DECEMBER 31, 2019

In 2019, there were 12 filed complaints, consisting of six self-initiated complaints and six sworn complaints from individuals. Of those 12 complaints, eight are still pending, three were administratively dismissed, and one was dismissed after a finding of no probable cause. In addition, commission staff investigated and the commission heard 5 complaints that were initially filed in 2018. Probable cause was found in one complaint and has been set for a final hearing in 2020. The remaining four complaints were dismissed after a finding of no probable cause.

In addition, staff opened inquiries into 19 matters based upon information received other than by formal complaint. Of the inquiries, eight were not legally sufficient, three became the basis for the self-initiated complaints, one was found not legally sufficient but information obtained in the initial inquiry lead to two additional self-initiated complaints, and seven inquiries are ongoing.

In 2019, COE staff fielded approximately 970 calls requesting assistance from the COE, of which approximately 200 calls were referred to another agency and 8 calls resulted in an inquiry or investigation. Staff responded to approximately 125 emails requesting assistance from the COE, of which approximately 44 were sent prior advisory opinions or sections of the Code as assistance, 24 requests were referred to another agency, and seven of those emails resulted in an inquiry or investigation.
COMPLAINT SUBJECT MATTER

- Misuse of Office 36%
- Corrupt Misuse 32%
- Disclosure/use of certain information 8%
- Voting Conflicts 12%
- Gift Law 8%
- Other 4%

COMPLAINTS & INQUIRIES BY ENTITY

- Municipalities 90%
- County 7%
- Other 3%
FISCAL REPORT

Pursuant to Commission on Ethics Ordinance §2-259, Palm Beach County provides financial support for commission operations. For fiscal year 2019, the budget came out of the county’s general fund account.

By continuing our careful stewardship in regards to staff, operational, and procurement costs, the COE has come in under budget for the ninth consecutive year. The commission’s operating budget was $681,533 for fiscal year 2019. The commission expended $680,598.71 of those funds. Detailed budget information is available from the Palm Beach County Office of Financial Management and Budget at www.pbcgov.org/ofmb.

2020 PROJECTS

<table>
<thead>
<tr>
<th>Anticipated Start</th>
<th>Finish</th>
<th>Description</th>
<th>Expected Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Quarter</td>
<td>4th Quarter</td>
<td>Create five-minute video clips on the most frequently asked questions about sections of the Code</td>
<td>Deliver the most effective training</td>
</tr>
<tr>
<td>1st Quarter</td>
<td>4th Quarter</td>
<td>Gather and analyze data from existing performance metrics. Establish a formal performance measurement plan</td>
<td>Use results to improve operations</td>
</tr>
<tr>
<td>1st Quarter</td>
<td>4th Quarter</td>
<td>Continue to update and improve the Commission's website</td>
<td>Maintain best possible information portal for public use</td>
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